



CAREERS

System and Network Technician

Brantford, ON

HOLSTEIN CANADA is the largest dairy breed association in Canada, serving our membership of more than 10,500 active dairy producers since 1884. With dynamic leadership and a clear vision, we are playing a key role in agriculture's current digital transformation. We offer a strong team-oriented workplace, supportive leaders, and the chance for you to contribute to some really interesting projects.

YOU love to solve problems and tackle challenges head on. You are detail oriented and take ownership of the tasks assigned. You enjoy being the first person people call when they need help. You are personable, engaging and adaptable to change. You are eager to learn and are motivated by your impact to maintaining a safe and secure technological environment for everyone to enjoy.

YOU WILL:

- Assist users requiring technical assistance with hardware and/or software systems
- Identify, analyze and troubleshoot a wide range of complex technical computer- and network-related problems for local and remote end users
- Administer and maintain local physical and virtual infrastructure, including but not limited to servers, switches, networks, A/V, and end user technologies
- Administer and maintain cloud technologies, including O365, Azure/AWS/Google, and offsite backup systems
- Participate as team member for new infrastructure projects
- Monitor environment for stability and security and react to alerts as they arise
- Create and maintain appropriate infrastructure standards, diagrams, and procedures
- Manage vendor relationships for procurement, software, and hardware support
- Share accountability for after hours activities as needs arise

YOU OFFER:

- Post-secondary education in IT or a related field
- 2-3 years in IT infrastructure operations or equivalent work experience
- Excellent communication and customer service skills; Bilingual FR/EN is an asset
- Strong troubleshooting and problem solving skills, quick thinking, and grace under pressure
- Desire to learn and explore new technologies
- Demonstrated experience with
 - Active Directory/Group Policy
 - Patching servers and desktops
 - Windows 10 desktop
 - Ticketing systems
 - VMWare
 - Veeam
 - Windows Server
 - Printer management
 - Network, switching
 - Fileshare maintenance
- Experience with any of the following are considered distinct assets:
 - ITIL Certification or experience working with ISO27001 controls
 - Network, security or infrastructure certifications such as MCSE, CISSP, etc.
 - Experience implementing and maintaining hyper-converged infrastructure
 - Experience administering telephone systems such as Mitel

Contact: hr@holstein.ca

Submit application by: September 20th, 2020

We are committed to providing a barrier-free recruitment process. If you require accommodation at any step in the process, we will work with you to meet your needs – simply contact a member of the HR team with your request. Thank you for your application to Holstein Canada. Due to the volume of applications, only selected candidates will be contacted.



WEB | WWW.HOLSTEIN.CA