

Holstein Canada Is Open For Business!

Holstein Canada has closed its Brantford head office and suspended Field Services to minimize the transmission of the coronavirus and to stay within Ontario's requirements for closing non-essential businesses. We're not letting this stand in our way of providing top-notch services, though!

While they're off the road, the Field Staff will be doing some extra training to keep their skills sharp and learn more about the features of our Herdbook and Compass software. When the Classifier, Assessor, or Field Service Business Partner restarts their schedule and comes by your farm, they'll be well-equipped to give you the best possible support on our many services.

The Customer Service team is working from home, letting them continue their work helping you. Call **1-855-756-8300 ext. 410** or email CustomerService@holstein.ca as you normally would, and a member of our team will get back to you within one business day! If you'd like, leave details for when you'd prefer a callback and we'll do our best to meet your needs.

Web Accounts: Features That Serve You At Home

In the meantime, this is a great opportunity for you to check out your Web Accounts. Explore many features to help you pay your accounts, register animals, and read statements, all from the comfort of your farm office!

- Set up online banking and Account payments.
- Order tags.
- Submit registration applications.
- Check out your View/Edit Profile Details. You can authorize other individuals to conduct business on your behalf (Authorized Users), granting full authorization or limiting their access to specific areas of business. Knowing who is authorized is a good security measure!
- View your profile details and make sure that contacts and contact information (email, phone, and address) are up-to-date. This makes it easier for us to get in touch when we need to.

Change is a constant right now. The Holstein Canada website's homepage is the best resource for updates, should anything change related to Field Services, Customer Service, and more. While we are adjusting to the new realities, please know that we are still here for you!