



Service Interruption Details

As was shared in InfoHolstein and on the Holstein Canada social media channels and website, we are almost ready to rollover to our new herdbook system. We are very much looking forward to the new system and the many improvements, efficiencies and features it will bring for everyone!

Ahead of the rollover, we would like to expand on some of the details shared to let you know how our transition period will affect you.

As reported, the official rollover to the new herdbook system will commence on **Friday, January 29 at 5 pm EST.**

In preparation for the transition, our **ONLINE SERVICES will be offline and unavailable** as of 10 pm EST on **Sunday, January 24, 2016.**

As of January 24th at 10 pm EST

UNAVAILABLE:

Member Web Accounts
Online Registration & Transfers
NLID Orders
Online Pedigree Orders
Personal Message Boards
Genomics And Herd Trend Reports

AVAILABLE:

Web Content
Animal Inquiry
Top Classifying Cows
Phone Lines
Social Media Channels

As of January 29th at 5 pm EST

UNAVAILABLE:

All of the previously listed services
Animal Inquiry
Top Classifying Cows

AVAILABLE:

Web Content
Phone Lines
Social Media Channels

The unavailable services will not become available until the new system comes back online. This is part of the necessary shutdown to ensure existing work is processed and out of the system prior to the rollover.

Classifiers will continue to classify as usual throughout the duration of the transition. Visits made after 4 pm EST on the 28th will not be synched and verified until the new system is live.

We anticipate the full transition could take several days to complete (including weekends), but rest assured we will be working around the clock to get the new system online as soon as possible. We will continue to keep you updated with respect to the progress, and will advise when the transition is complete and the new system is up and running.

If you have any questions or concerns, please call the Holstein Canada head office at 1-855-756-8300. Our staff is available throughout this process to answer any questions you may have.

We Thank You in advance for your patience as we make the move into our "New barn"!

