



Parentage Research & Genomics Representative

Brantford, ON

HOLSTEIN CANADA is the largest dairy breed association in Canada, serving our membership of more than 10,500 active dairy producers since 1884. With dynamic leadership and a clear vision, we are building an exciting, tech-friendly future. We offer a strong team-oriented workplace, supportive leadership, and the chance for you to develop along with us.

YOU love solving problems. You are analytical and detail oriented. You can explain scientific concepts and processes clearly. You love to learn as much as you love to get things done. You enjoy working with dairy producers and have a keen interest in advancing the breed.

In this role, **YOU WILL:**

- Review genotyping and parentage test results and discuss with producers
- Resolve parentage dispute cases using a variety of records, results and discussions
- Review and enter registrations and transfers
- Take orders for NLID tags, products, and other Holstein Canada services, such as transfers, catalogues, pedigrees
- Work to maintain the integrity of the Holstein Herdbook
- Promote Holstein Canada services and programs

YOU OFFER:

- Passion for the dairy industry
- Post-secondary education in animal science or a related field
- 1-2 years' experience in fast-paced office/customer service environments
- Process oriented, but can respond to changing conditions
- Quick thinking; positive and friendly
- Demonstrated skills in providing customer service
- Comfort in learning and exploring new software
- Passion for the dairy industry
- Bilingual (English / French) is a definite asset

Contact: hr@holstein.ca

Submit application by: June 1, 2018

* Internally, this position is referred to as Customer Service Rep 2.

We are committed to providing a barrier-free recruitment process. If you require accommodation at any step in the process, we will work with you to meet your needs – simply contact a member of the HR team with your request. Thank you for your application to Holstein Canada. Due to the volume of applications, only selected candidates will be contacted.



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